



EMERGENCY CARE

MARCH 2011



Fee Advice

SYDNEY ADVENTIST HOSPITAL

Fee Advice

This is a private Emergency Department. It is fully equipped with the latest technology and staffed 24 hours a day. Our fees help to pay some of the costs of the experienced staff who treat you, as well as the overhead costs of operating a first class Emergency facility. Medicare and the health funds consider these fees “outpatient” charges, even if you are admitted to hospital. We expect payment at or prior to the time of treatment.

FEES

Your fixed out of pocket expense is \$290

All patients attending Sydney Adventist Hospital (SAH) Emergency Care are required to pay a fixed out of pocket expense of \$290.

In the interests of streamlining our processes, SAH staff prefer that you pay the \$290 prior to your consultation commencing.

Your \$290 out of pocket EC expense WILL NOT change.

Medicare Rebate

SAH asks that you sign a Medicare Claim form as permission for us to submit to Medicare on your behalf.

When Medicare has processed your claim you will receive a rebate cheque in the favour of SAH in the post.

Please forward this cheque to SAH as full settlement of your account.

Health Fund Rebate

Some health funds will subsidise part of our fees.

Please ask our reception staff if you think this applies to your health fund.

We will then ensure that your charges are presented and itemised appropriately.

Medicare Safety Net

The SAH \$290 facility fee does not contribute to your Safety Net.

Locum Doctors

Although locum doctors are fully qualified medical practitioners, Medicare Australia has not issued them with a provider number.

In the event that you are treated by a locum doctor, although your out of pocket expense will remain at \$290, SAH will not receive an additional payment from Medicare.

Discounts

Some patients may qualify for a discounted fee.

Please ask our reception staff if you think this may apply to you.

OTHER SERVICES

- X-ray
- Crutches and Splints
- Pharmacy
- Physiotherapy
- Other Diagnostic Services
- Pathology

These departments will charge you separately. SAH will send these accounts within a few days. You may have out of pocket expenses for these charges.

If you would like further details about our fees please ask our reception staff. They can also advise you on the most convenient way for you to settle your account.

Sydney Adventist Hospital is committed to delivering the highest possible standard of health care. A patient has certain rights when seeking medical treatment and care, and also has responsibilities relating to that treatment and care.

Please refer to the Patient Rights and Responsibilities Brochure available at reception.

Dr Greg McDonald, Director Emergency Care

Robyn Stevens, Nursing Unit Manager, Emergency Care



SMOKING AND ALCOHOL POLICY

Sydney Adventist Hospital is a smoke free and alcohol free campus. Smoking is not permitted in the buildings or grounds.



SYDNEY
ADVENTIST
HOSPITAL

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Emergency Care: 02 9487 9000 Fax: 02 9487 9191

General Enquiries: 02 9487 9111 Chest Pain Hotline: 02 9487 9444